Meet The Need Ministries

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Director of Member Services

Agenda

- About Meet The Need - 5 Modules
- Communication & Data Hosting
- Costs – FREE!
- Posting Needs
- Sharing Needs
- Committing to Needs
- Accessing Reports
- Next Steps
- Questions and Answers

About Meet The Need

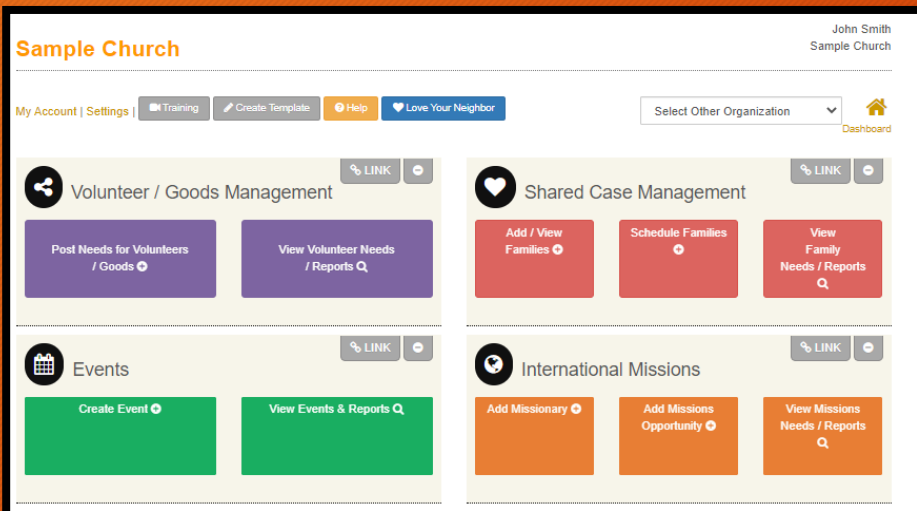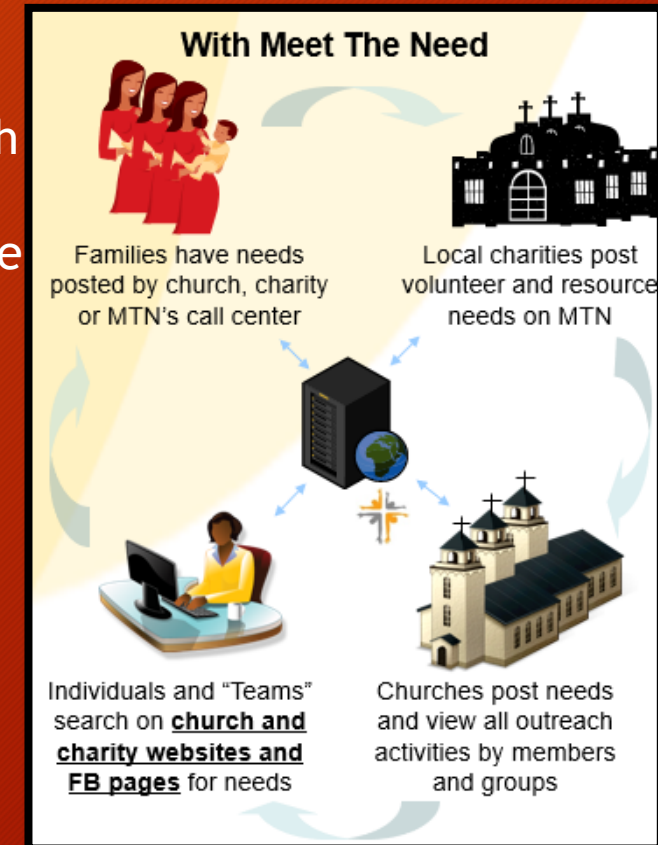**Meet the Need™**
Letting your light shine

Christian Non-Profit – 20 years

Mission: To mobilize and equip the Church to lead millions more to Christ by following Jesus' example of meeting those in need exactly where they are.

Complete Outreach Platform – 5 Modules
- Volunteer Management
- Events
- Shared Case Management
- Missions
- Love Your Neighbor

Offer at No-Cost

With Meet The Need

Families have needs posted by church, charity or MTN's call center

Local charities post volunteer and resource needs on MTN

Individuals and "Teams" search on **church and charity websites and FB pages** for needs

Churches post needs and view all outreach activities by members and groups

Mobilizing and Equipping

Issues	MTN Software Solutions
1. **Churches** don't have staff to take calls, post needs, figure out who can help & make sure it gets done	1. Take that administrative work off of the church staff so the church can do more to serve the community
2. **Church Members** aren't provided with enough avenues to serve local charities & families	2. Members find opportunities to serve within or outside the church on the church's web site
3. **Local Charities** have a difficult time making churches aware of their ongoing needs	3. Link up individuals directly with charities to see their volunteer and resource needs so they can connect

Meet the Need™
Letting your light shine

1. Volunteer Management

- Quick posting of needs (recurring, one-time, on-going)

- Automatically shared in multiple places (websites, social media, emails, newsletters, etc.)

- Private labeled

2. Event Management

- Create event and own categories
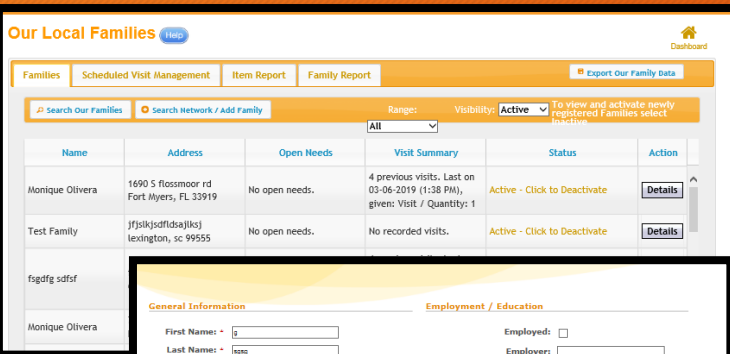- Create links to specific needs of your event
- Share needs in multiple places
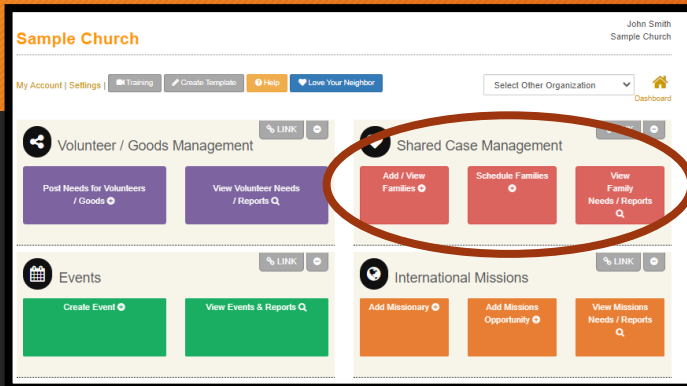
3. Shared Case Management

Present

- Top-down model (admin focused)
- Track family activity
- Share family needs
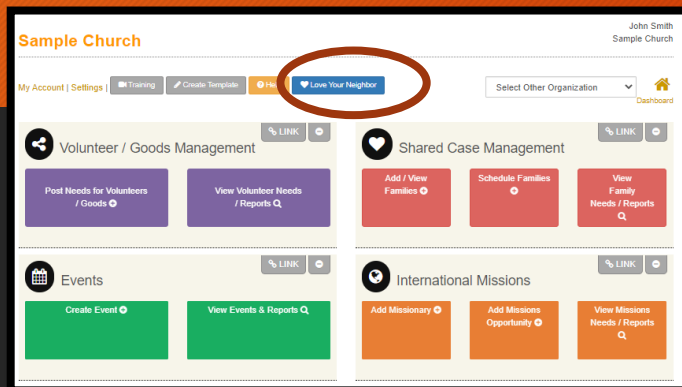- Schedule family visits

In Beta Test

- Bottom-up model (family focused)
- Build circles of support
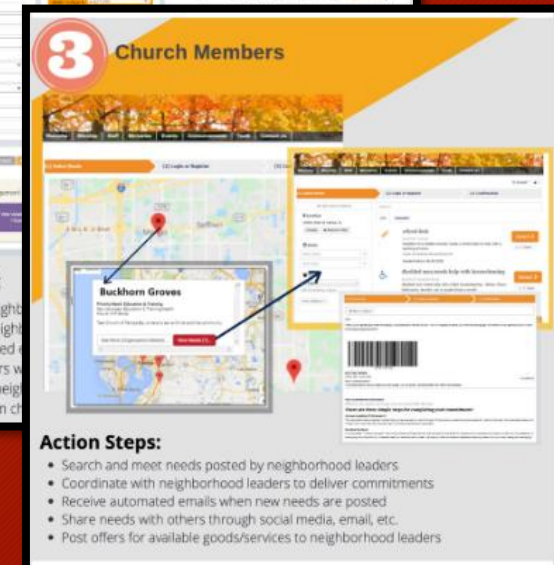- Offer resource recommendations
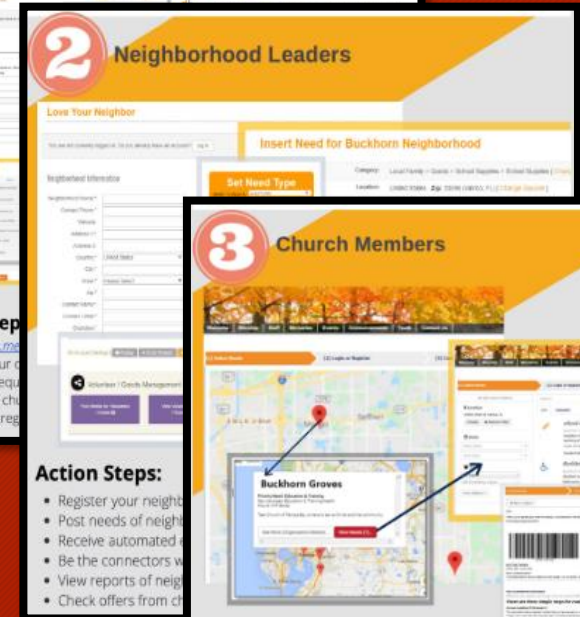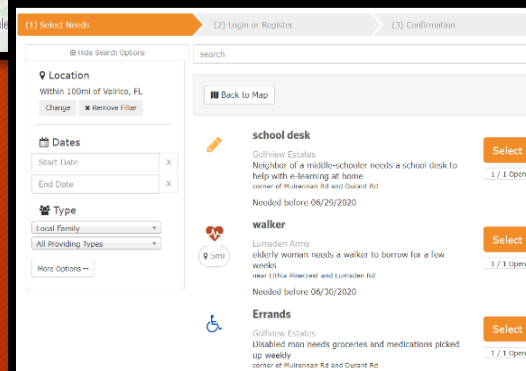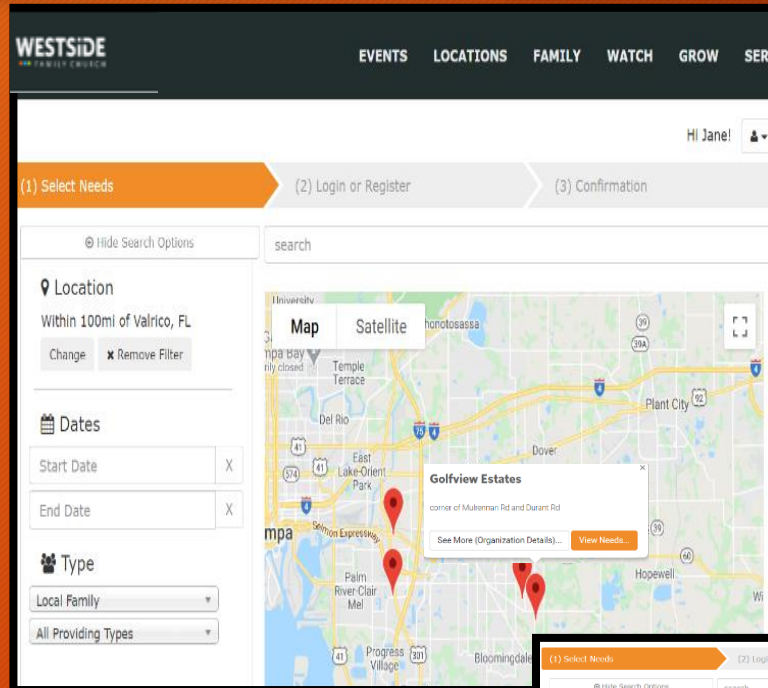- Use Artificial Intelligence
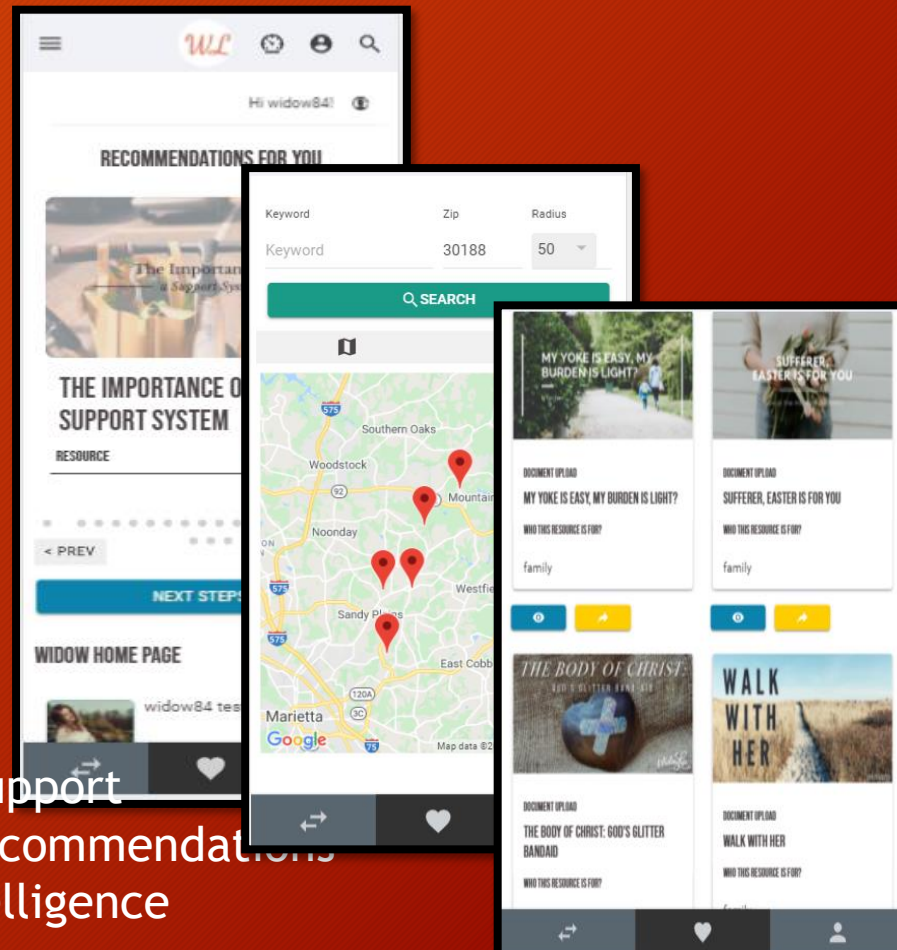
4. Love Your Neighbor

- Mobilizing the "church scattered" to serve neighbors struggling as a result of COVID-19 (and beyond):
  - Spiritually
  - Financially
  - Emotionally
  - Logistically
  - Physically

5. International Missions

- Empower Missionaries
- Add Missions Needs – Trips or Items
- View Missions Activity

Communications

- All communications are from organization/team administrator

- Automated <u>confirmation</u> email to volunteer and admin(s)

- Automated 21, 7, 1 day <u>reminder</u> emails

- Automated "<u>New Needs Posted</u>" email to approved volunteers

- Email content can be self-customized (through MailChimp)

Hosting & Data Storage

Q: How is data stored?

A: The application is a custom PHP application that is hosted on Linode (cloud).

Sensitive family information is secured by AES (Advanced Encryption Standard).

Cost Structure

- Current platform is <u>FREE</u>

- Can customize the MTN platform for your needs:
  - data fields
  - emails
  - reporting
  - APIs
  - etc.

- Cost is dependent on development time needed for each customization

Posting Needs (Approved Key Contacts/Admins Only)

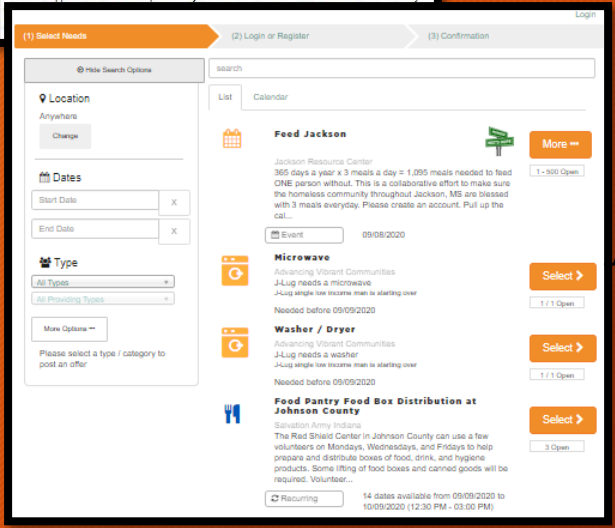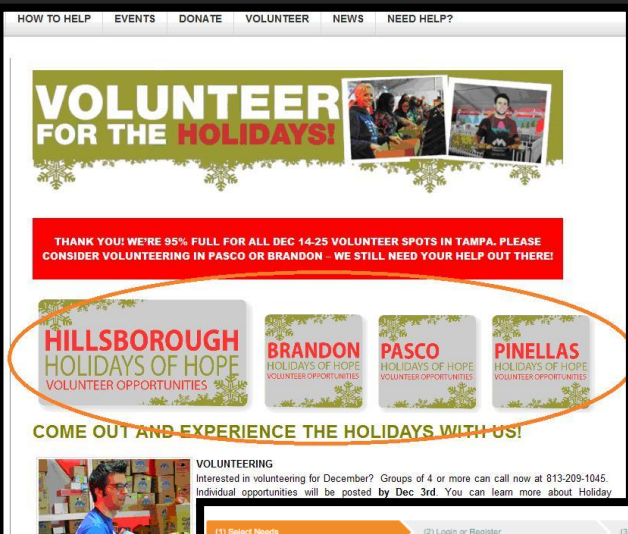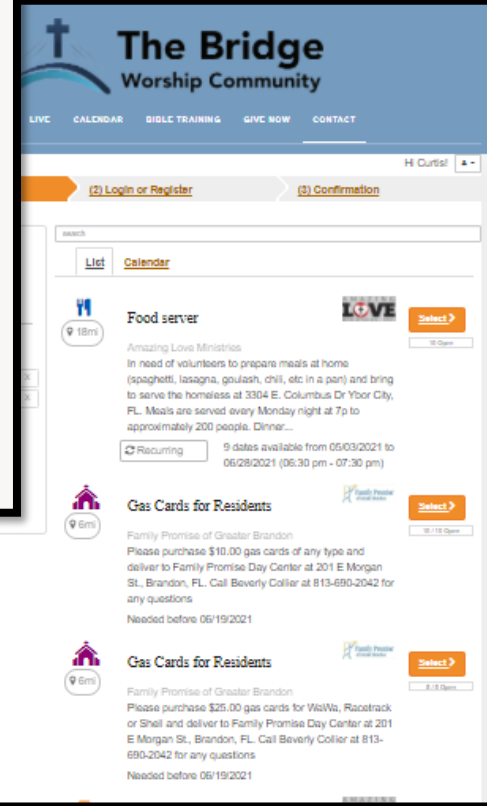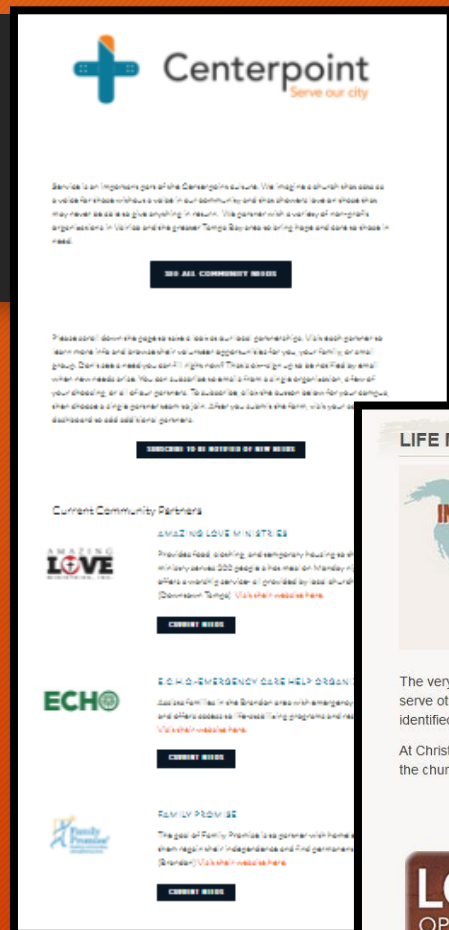Select Type, Category, and Subcategrory, and Zip

Complete the form – title, description, date, occurrence, and who sees the need

Need shows on Multiple Websites, Private Labeled, and in a Variety of Ways

community partner needs

all outreach needs

all community needs

our org's needs only

Committing to Needs

- Private labeled
- Only a few steps to commit to a need
    1. Search
    2. Commit - Quantity
    3. Login/Register

- Individuals & groups can commit

- Registration includes Terms of Use

- Confirmation email with a barcode for easy check-in

Comprehensive Reporting (for Key Contacts/Admins)

Families

Needs

Hours/Items

Items

History

Visits

Categories

- Easy, detailed reporting
- All reporting is exportable
- Customized reporting available

Next Steps

Learn more about www.meettheneed.org

1. Register your organization
2. Watch "*Dashboard Overview*" tutorial *
3. Create Your Template *
4. Post Needs *
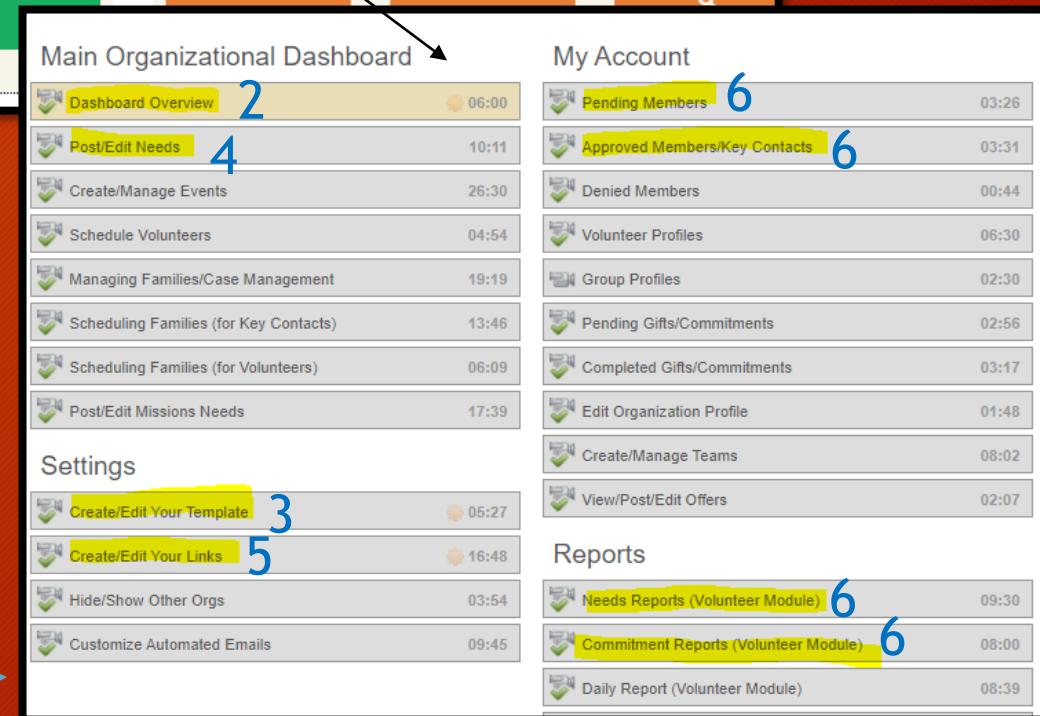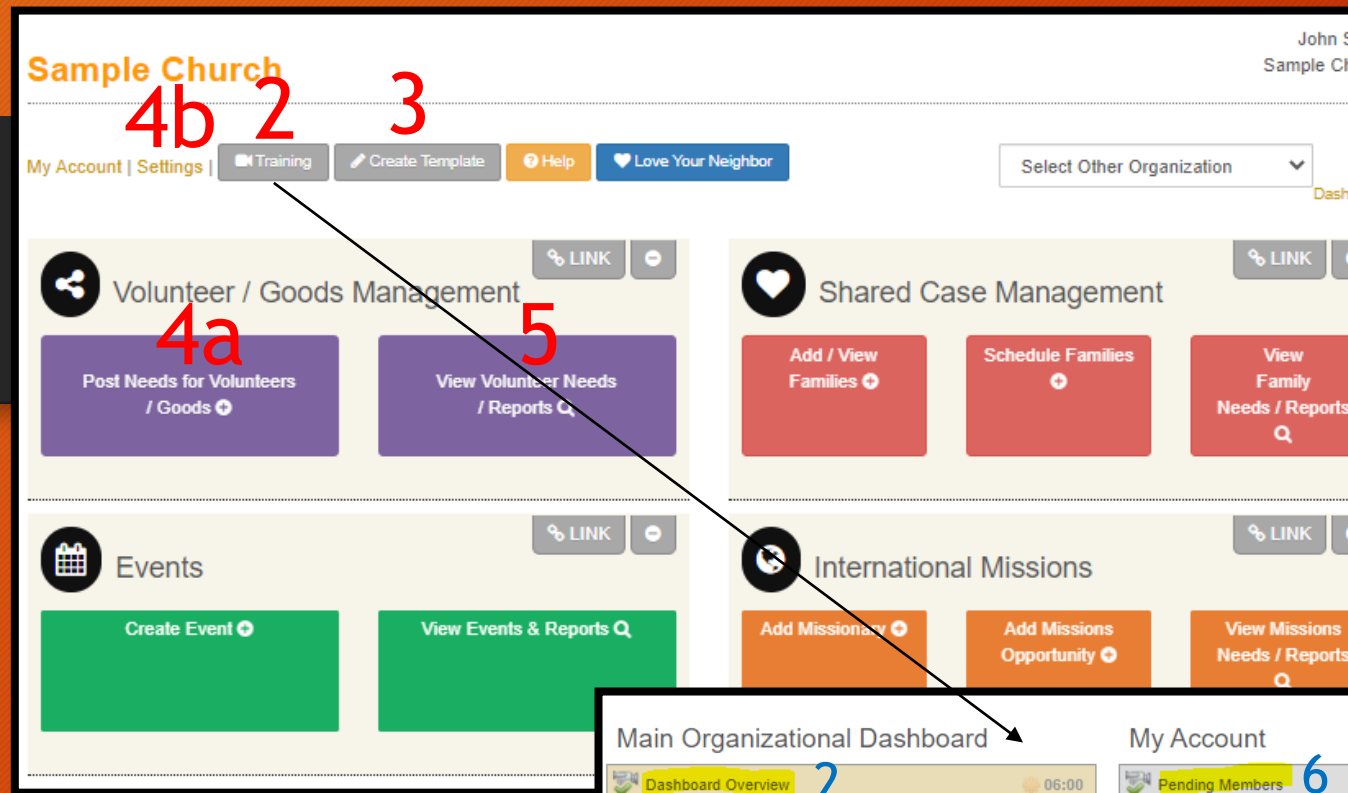5. Share Needs *

   copy/paste your link(s) to your website, social media, emails, etc

6. Access Reports *

Volunteers: Search & Commit to Needs through the links your website, other org's websites, emails, and social media posts

Watch a short tutorial in the gray Training button

Questions & Answers

Contact Us

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