

Meet The Need Ministries

Tonya Nichols
Director of Member Services



Agenda



- About Meet The Need - 5 Modules
- Communication & Data Hosting
- Costs - FREE!
- Posting Needs
- Sharing Needs
- Committing to Needs
- Accessing Reports
- Next Steps
- Questions and Answers

About Meet The Need



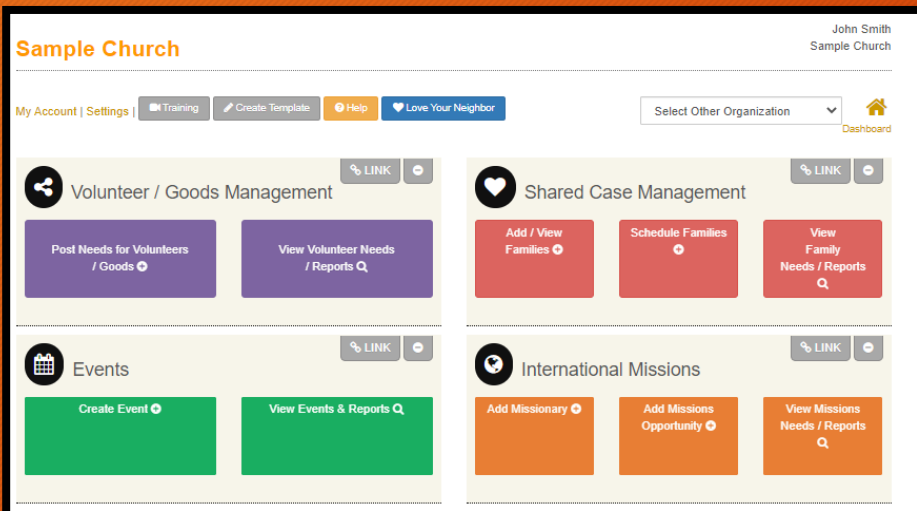
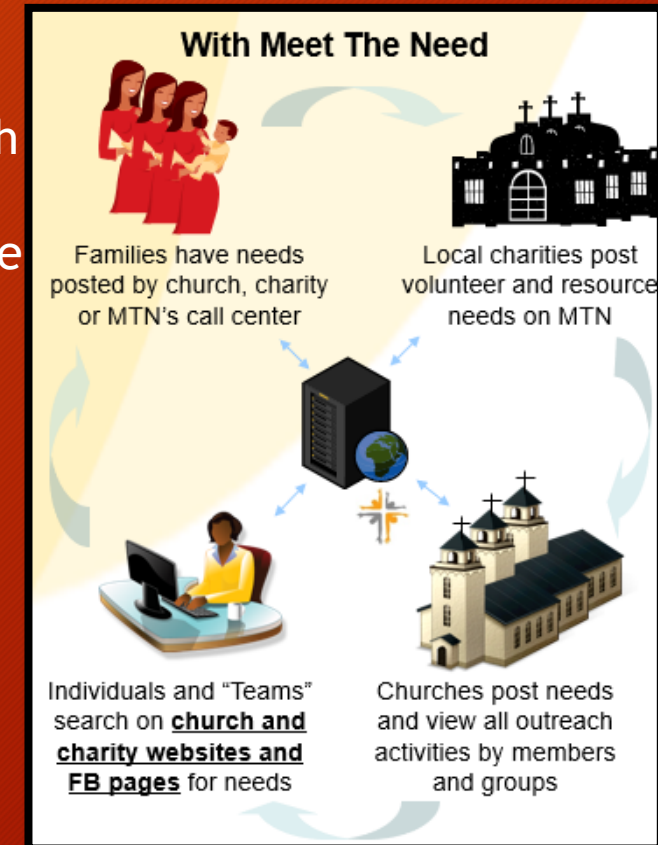
Christian Non-Profit - 20 years

Mission: To mobilize and equip the Church to lead millions more to Christ by following Jesus' example of meeting those in need exactly where they are.

Complete Outreach Platform - 5 Modules

- Volunteer Management
- Events
- Shared Case Management
- Missions
- Love Your Neighbor

Offer at No-Cost



Mobilizing and Equipping



Issues

1. **Churches** don't have staff to take calls, post needs, figure out who can help & make sure it gets done
2. **Church Members** aren't provided with enough avenues to serve local charities & families
3. **Local Charities** have a difficult time making churches aware of their ongoing needs

MTN Software Solutions

1. Take that administrative work off of the church staff so the church can do more to serve the community
2. Members find opportunities to serve within or outside the church on the church's web site
3. Link up individuals directly with charities to see their volunteer and resource needs so they can connect

1. Volunteer Management

The dashboard for 'Sample Church' (John Smith) features a navigation bar with 'My Account', 'Settings', 'Training', 'Create Template', 'Help', and 'Love Your Neighbor'. A central menu includes 'Volunteer / Goods Management' (circled in red), 'Shared Case Management', 'Events', and 'International Missions'. The 'Volunteer / Goods Management' section contains buttons for 'Post Needs for Volunteers / Goods' and 'View Volunteer Needs / Reports'.

The website for Annandale Village, founded in 1969, describes its mission to provide progressive life assistance to adults with developmental disabilities and acquired brain injuries. It includes contact buttons for 'Website', 'Email', and 'Volunteer'.

The logo for 'community outreach' features a stylized city skyline with green buildings and a circular icon containing the letters 'CO'. Below the logo is the text 'OUTREACH & VOLUNTEER > REACHING THE CITY > COMMUNITY OUTREACH'.

The 'Ministry Partners' page lists various organizations under three categories: 'Prison' (including Under Grace, Fellowship's Prison Ministry, and others), 'Orphans & Foster Care' (including Lifesong, Simone's Home, Bethany, and Call), and 'Health, Food & Shelter' (including Habitat, Pregnancy, Garden of Hope, Roland Crisis Closet, and Shepherd's Hope).

The website for 'Community Church Name' displays a 'Select Needs' section with search filters for location, dates, and type. The needs list includes items like 'Hygiene Items', 'Utensils, etc', 'Specific food needed!', and 'Post Abortion Group', each with a 'Select' button and a '10 / 10 Open' status.

The form includes fields for 'Category' (Organization > Volunteers > Food Service > Food Server), 'Location' (United States, Zip: 99555), 'TITLE', and 'DESCRIPTION'. It also has sections for '# OF VOLUNTEER S NEEDED', 'PER USER VOLUNTEER LIMIT', 'RESOURCE S / MATERIAL S', 'MINIMUM AGE (OPTIONAL)', 'AGE RANGE', 'CAMPU S', 'Timing and Recurrence' (One-Time, Recurring, Open-ended), 'DATE NEEDED' (07/02/2019), 'TIME' (06:00 AM to 08:00 AM), 'DISPLAY STATUS' (Active, Inactive), and 'VIEW STATUS' (Public, Members Only, Semi-Private).

The 'LIFE MISSIONS' page features a world map graphic with the text 'IMPACTING EVERY ONE EVERY WHERE EVERY DAY OUR WORLD' and 'LIFE MISSIONS Christ Fellowship'. It includes a paragraph about the church's passion for people and a call to action: 'New User? Register Now to Serve'. At the bottom, there are three buttons: 'LOCAL OPPORTUNITIES', 'GLOBAL OPPORTUNITIES', and 'SERVE AT CHRIST FELLOWSHIP'.

- Quick posting of needs (recurring, one-time, on-going)
- Automatically shared in multiple places (websites, social media, emails, newsletters, etc.)
- Private labeled

2. Event Management



Sample Church dashboard showing navigation options: Volunteer / Goods Management, Shared Case Management, Events (circled in orange), and International Missions. The Events section includes buttons for 'Create Event' and 'View Events & Reports'.

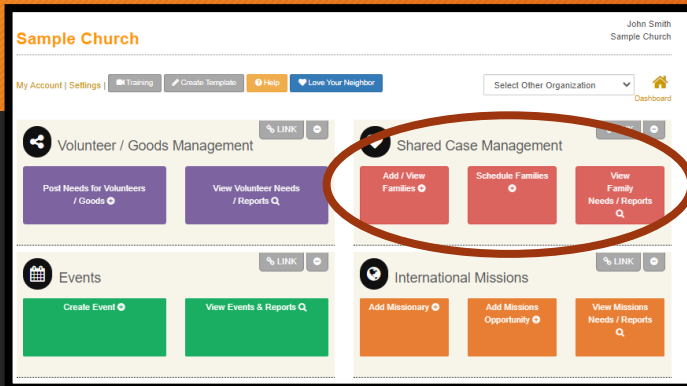
Form for creating a new event with fields for Name, Description & Emails, Logo, and Categories. Includes a 'Create Event' button at the bottom.

Salvation Army website showing 'Holiday Volunteer Opportunities' for 'Ring a Bell at our Red Kettle', 'Volunteer at the Angel Tree', and 'Christmas Distribution Center'. Locations listed include North Little Rock, Little Rock, Jacksonville, Saline County, McCain Mall, Park Plaza Mall, and Little Rock and NLR.

Salvation Army website showing search results for 'Bell Ringers'. A table lists event details including date, time, location, and duration. A red circle highlights the table content.

Time	Days	Categories
09:00 AM to 01:00 PM	01/16/2013 (Wed)	Cabot Mall
01:00 PM to 05:00 PM	01/17/2013 (Thu)	Kroger - Jacksonville
01:00 PM to 05:00 PM	01/18/2013 (Fri)	WalMart - Searcy
01:00 PM to 05:00 PM	01/19/2013 (Sat)	
01:00 PM to 05:00 PM	01/20/2013 (Sun)	

- Create event and own categories
- Create links to specific needs of your event
- Share needs in multiple places

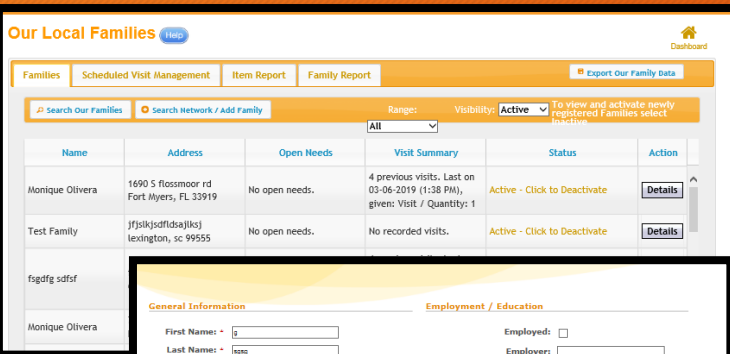


3. Shared Case Management



Present

- Top-down model (admin focused)
- Track family activity
- Share family needs
- Schedule family visits



General Information

First Name:

Last Name:

Gender: Male Female

Race:

Marital Status:

Disabilities:

Long Term Disability:

Address:

Country:

City:

State:

Zip:

Phone:

Email:

Apartment Complex:

Landlord's Name:

Landlord's Number:

Church / School Affiliation:

Veteran:

Homeless:

Employment / Education

Employed:

Employer:

Employment Type:

Highest Level of Education:

Currently In School:

How Long (In) Employed:

Income, Expenses, Assistance

Income Sources:

Previous 30-Day Income:

Expenses:

Previous 30-Day Expenses:

Case Number:

Assistance from Agencies:

Payee:

Household Members

Scheduled Visit Confirmation

Hi Adam, this is your confirmation card for your upcoming appointment. Please bring it with you on the day of your visit.



Primary Name
Adam Brown

Appointment Location
Sample Church
123 Main Street
new york, ny 12345

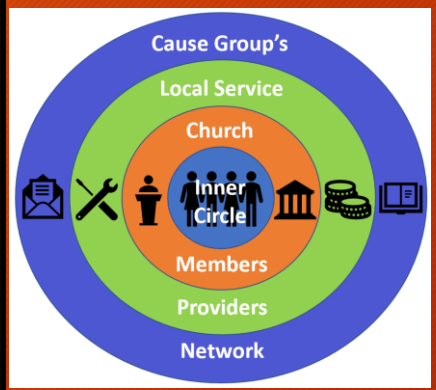
Appointment Time
11/10/2011
10:30 AM

Family Search Available Days

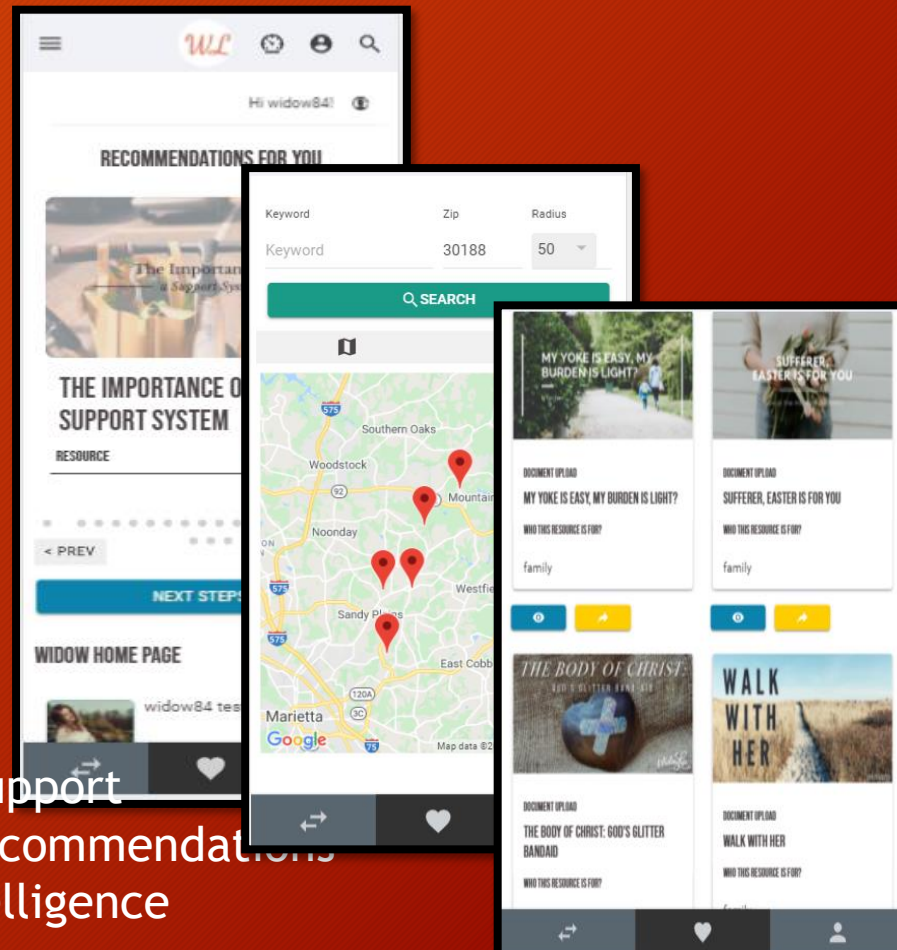
Family	Date	Time	Percent
Jamie Johnson	07/21/2011	9 AM	15 Available (6% Full)
	07/22/2011		
	07/23/2011		

Available Days and Times for Future Appointments

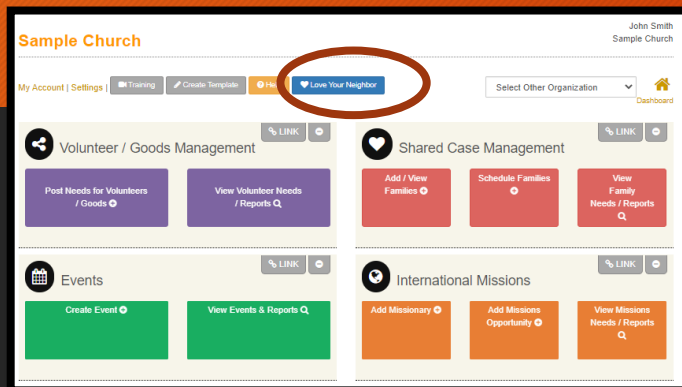
In Beta Test



- Bottom-up model (family focused)
- Build circles of support
- Offer resource recommendations
- Use Artificial Intelligence

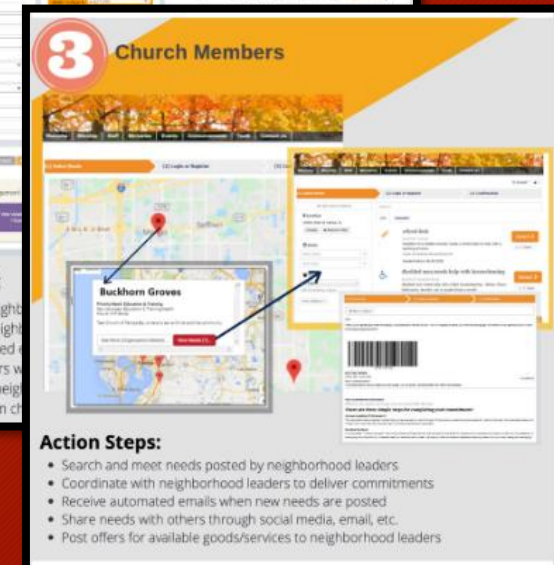
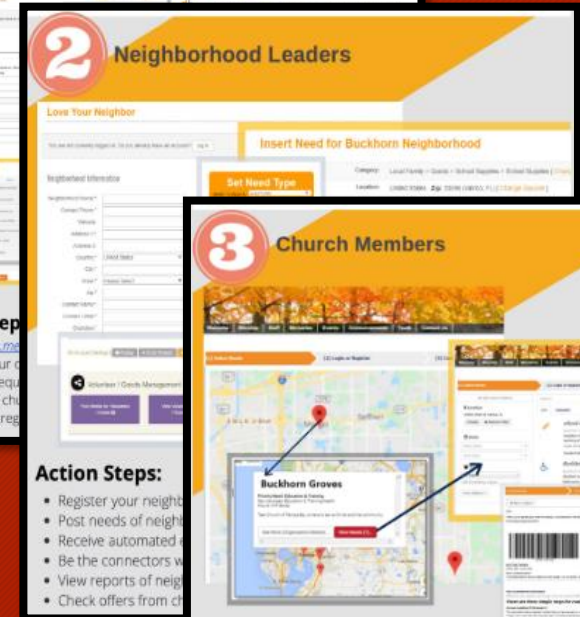
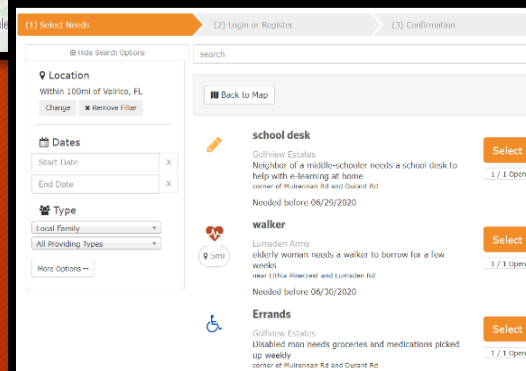
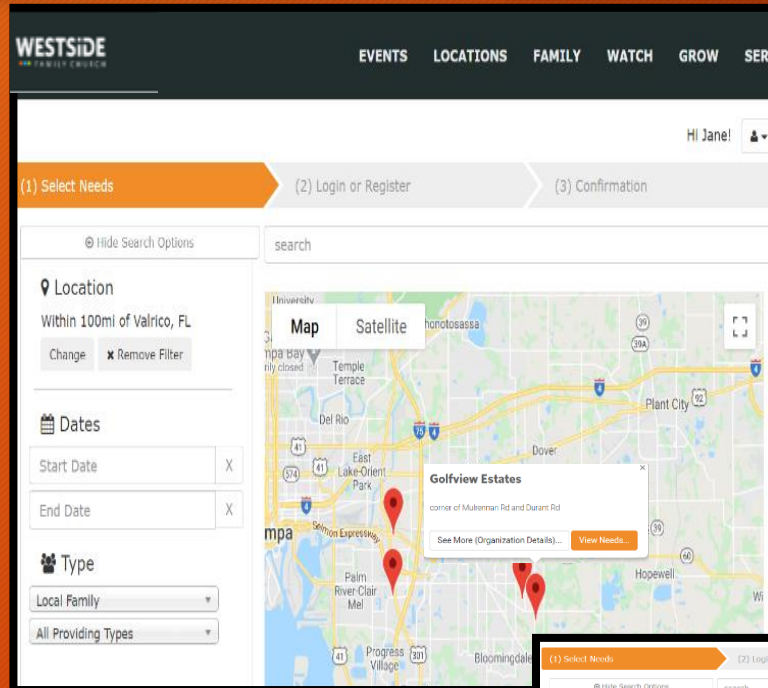


4. Love Your Neighbor



- Mobilizing the “church scattered” to serve neighbors struggling as a result of COVID-19 (and beyond):

- Spiritually
- Financially
- Emotionally
- Logistically
- Physically



5. International Missions



- Empower Missionaries
- Add Missions Needs - Trips or Items
- View Missions Activity

A screenshot of a web dashboard for 'Sample Church'. The user is identified as 'John Smith' from 'Sample Church'. The dashboard includes a navigation bar with 'My Account | Settings | Training | Create Template | Help | Love Your Neighbor' and a 'Select Other Organization' dropdown. The main content area is divided into four sections: 'Volunteer / Goods Management' (purple buttons), 'Shared Case Management' (red buttons), 'Events' (green buttons), and 'International Missions' (orange buttons). The 'International Missions' section is circled in red and contains three buttons: 'Add Missionary', 'Add Missions Opportunity', and 'View Missions Needs / Reports'. Each section also has a 'LINK' button and a minus sign icon.

Communications



- All communications are from organization/team administrator
- Automated confirmation email to volunteer and admin(s)
- Automated 21, 7, 1 day reminder emails
- Automated “New Needs Posted” email to approved volunteers
- Email content can be self-customized (through MailChimp)



Hosting & Data Storage



Q: How is data stored?

A: The application is a custom PHP application that is hosted on Linode (cloud).

Sensitive family information is secured by AES (Advanced Encryption Standard).



Cost Structure



- Current platform is FREE
- Can customize the MTN platform for your needs:
 - data fields
 - emails
 - reporting
 - APIs
 - etc.
- Cost is dependent on development time needed for each customization

Posting Needs (Approved Key Contacts/Admins Only)



Sample Church

My Account | Settings | Training | Create Template | Help | Love Your Neighbor

Volunteer / Goods Management

1 Post Needs for Volunteers / Goods

Post Need

Please fill out all of the information in the box below down to the Sub-Category

Set Need Type

I WANT TO HELP A: Organization

BY PROVIDING: Volunteers

CATEGORY: PLEASE SELECT (All)

SUB-CATEGORY: Accounting / Finance / Fundraising
Administration / Clerical
At My Church
Child Care / Child Welfare
Collections & Distribution
Counseling & Mentoring
Disabled or Elderly Services
Disaster Relief
Discipleship / Evangelism / Prayer
Education & Tutoring
Families in Crisis
Food Service
Home / Neighborhood Improvement
Homelessness
Hospitality / Entertainment
Job Skills Training / Mentoring
Leadership
Legal Services (free)
Media / Technology

COUNTRY: [Dropdown]

ZIP CODE: 99555

Category: Organization > Volunteers > Food Service > Food Server [Change Category]

Location: United States Zip: 99555 (Aleknagik, AK) [Change Zipcode]

TITLE: [Text Box]

DESCRIPTION: [Text Area]

OF VOLUNTEERS NEEDED: [Text Box]

PER USER VOLUNTEER LIMIT: [Checkbox]

RESOURCES / MATERIALS: [Text Area]

MINIMUM AGE (OPTIONAL): [Text Box]

AGE RANGE: All Age Ranges [Dropdown]

CAMPUS: No Specific Campus [Dropdown]

Timing and Recurrence

TYPE: One-Time Recurring Open-ended

DATE NEEDED: 07/02/2019 (MM/DD/YYYY) *This need will not appear in Search Results after the date you enter here.

TIME: 06:00 AM to 08:00 AM

DISPLAY STATUS: Active Inactive

VIEW STATUS: Public - Visible on the websites of other organizations.
 Members Only - Only approved members of your organization may meet this need.
 Semi-Private - Only visible on your website but visitors may meet this need.

Select Type, Category, and Subcategory, and Zip

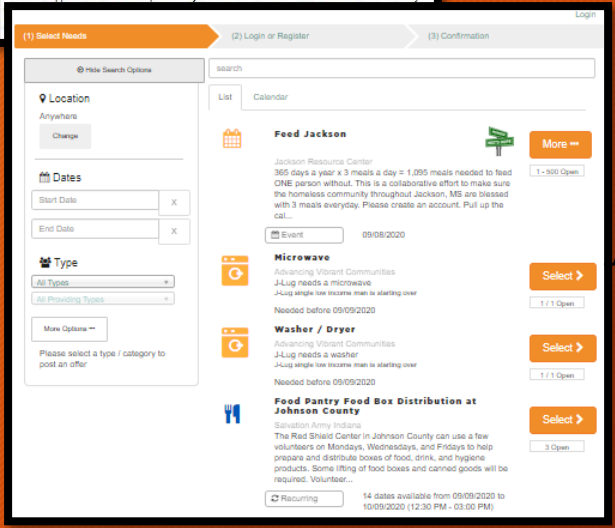
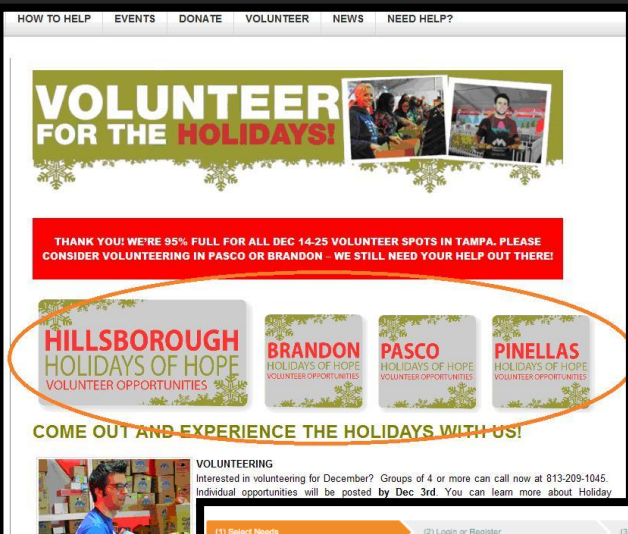
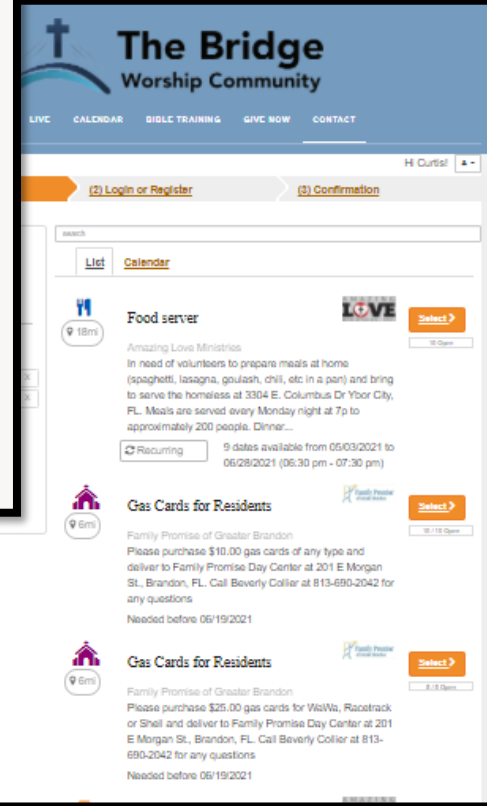
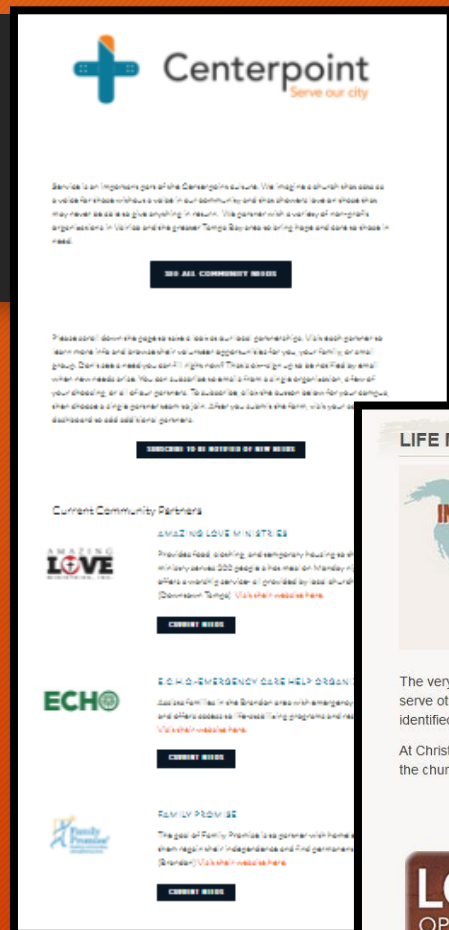
Complete the form - title, description, date, occurrence, and who sees the need

Need shows on Multiple Websites, Private Labeled, and in a Variety of Ways

community partner needs

all outreach needs

all community needs



our org's needs only

Committing to Needs



Prison

ORPHANS & FOSTER CARE

Health, Education

Community Church Name

Insert church tag line

Welcome | Worship | Staff | Ministries | Events | Announcements | Youth

(1) Select Needs

Location: Within 25mi of Riverview, FL

Dates: Start Date, End Date

Type: All Types

Hygiene Items

Utensils, etc

Specific food needed!

Post Abortion Group

(1) Select Needs

Adopt a Home test

Recurring: Every Monday, Tuesday, Wednesday, Thursday, Friday

How many? Just Bringing Myself

Date	Time	Hours	Meet Need / Volunteers
04/03/2019	06:00 AM - 08:00 AM	2	1 of 20 available
04/04/2019	06:00 AM - 08:00 AM	2	1 of 20 available
04/05/2019	06:00 AM - 08:00 AM	2	1 of 20 available
04/08/2019	06:00 AM - 08:00 AM	2	1 of 20 available

SAMPLE CHURCH

123 test street
ny, ny 99555
United States
http://www.meettheneed.org

Map & Directions
Details & About

Primary Contact
John Smith
111-111-1133

(2) Login or Register

Member Login

Create New Account

First Name, Last Name, Address Line 1, City, State, Zip Code, Country, Phone Number, Email Address, Password, Password Confirm

Log in & Confirm

Create & Confirm

(3) Confirmation

Thanks!

Barcode

04/03/2019 06:00 AM - 08:00 AM 1 Volunteer(s)

View Commitment Information

THERE ARE THREE SIMPLE STEPS FOR COMPLETING YOUR COMMITMENT:

Arrange Logistics (if Necessary)

Meeting the Need

After Serving

1

2

3

- Private labeled
- Only a few steps to commit to a need
 1. Search
 2. Commit - Quantity
 3. Login/Register
- Individuals & groups can commit
- Registration includes Terms of Use
- Confirmation email with a barcode for easy check-in

Comprehensive Reporting (for Key Contacts/Admins)



Families | Scheduled Visit Management | Item Report | Family Report | Export Our Family Data | Export Family Visits

Search Our Families | Search Network / Add Family

Range: All | Visibility: Active | To view and activate newly registered Families select Inactive

Name	Address	Open Needs	Visit Summary	Status	Action
Test Person 2	Tampa, Florida 33602	No open needs	No recorded visits.	Active - Click to Deactivate	Details
family test	Test	No open needs	One previous visits. Last on 11-20-2018 (9:45 AM)	Active - Click to Deactivate	Details

RANGE: All | VISIBILITY: Active | VIEW: All

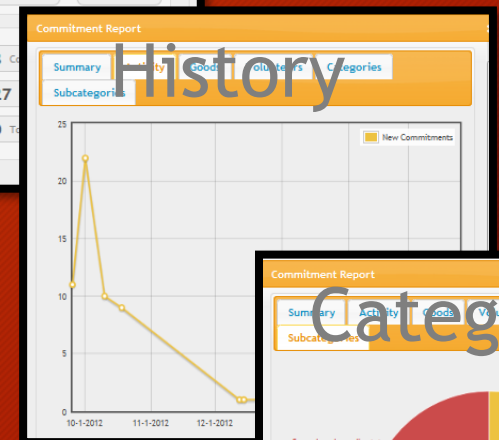
Date/Time Needed	Category	Description	# of Vol/Items	Recipient	Date Added	Status	Action
08/01/09	Car	test 3 052909 Location: SCHEENECTADY, NY	1 of 1 still needed	Jamie Johnson	08/29/09	Active Public	edit commitments duplicate
12/29/09	Bedroom Set	Bed and dresser in good condition Location: SCHEENECTADY, NY					
12/00/09	Bookcase	TEST NEED Location: SCHEENECTADY, NY					
01/01/12	Children's Bedroom Set	Single father needs twin bed and dresser Location: SCHEENECTADY, NY					
01/02/11	Chair	test Location: SCHEENECTADY, NY					

Items

Item	Qty/S	Qty/D	Qty/D	Hrs/S	Hrs/D	lbs/S	lbs/D	S/S	S/D
(Boys) Elementary School Backpack	4	0	0%	0	0	0	0	50	50
(Boys) High School Backpack	6	2	33%	0	0	0	0	50	50
(Boys) Middle School Backpack	8	6	75%	0	0	0	0	50	50
(Girls) Elementary School Backpack	6	0	0%	0	0	0	0	50	50
(Girls) High School Backpack - 43	6	14							
(Girls) High School Backpack - 15	0	0	0%						
(Girls) High School Backpack - 25	0	0	0%						

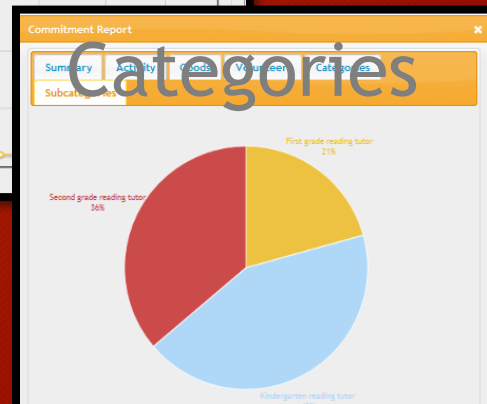
Hours/Items

58 Volunteer Hours	58 Total Volunteers	58 Individual Hours	0 Total Items
58 Total Commitments	58 Pending Commitments	127 Average Days Outstanding	\$0



Visits

Date	Total Visits	Male	Female	African Amel
12/31/2013	57	26	31	14
12/30/2016	1	1	0	1
12/24/2014	10	8	2	4
12/23/2015	1	0	1	0
12/23/2011	2	2	0	0



- Easy, detailed reporting
- All reporting is exportable
- Customized reporting available

Next Steps

Learn more about www.meettheneed.org

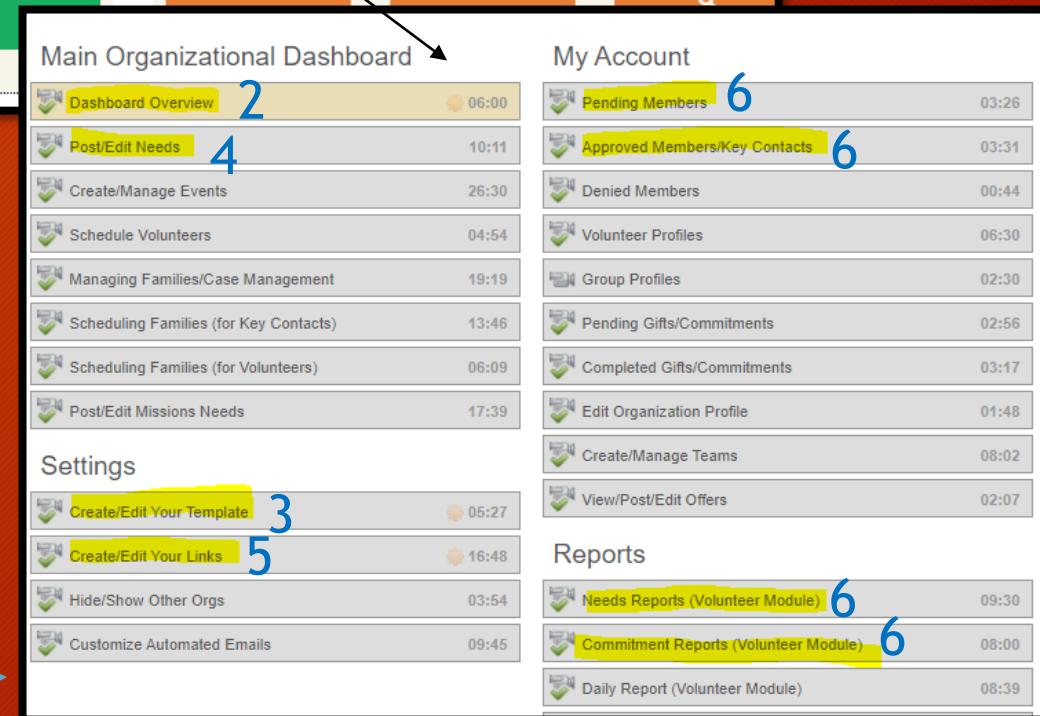
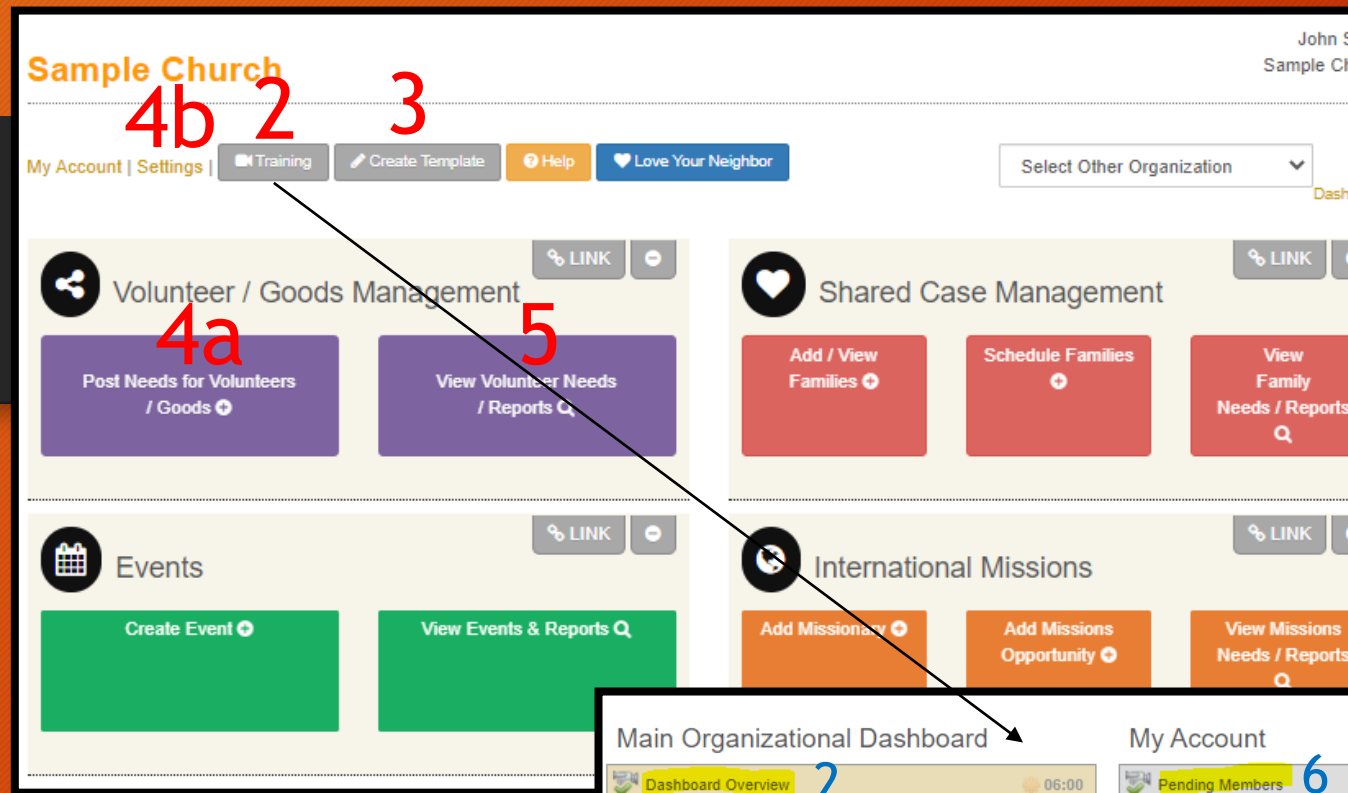
1. Register your organization
2. Watch “Dashboard Overview” tutorial *
3. Create Your Template *
4. Post Needs *
5. Share Needs *

copy/paste your link(s) to your website, social media, emails, etc

6. Access Reports *

Volunteers: Search & Commit to Needs through the links your website, other org’s websites, emails, and social media posts

* Watch a short tutorial in the gray Training button



Questions & Answers



Contact Us



Tonya Nichols
Director of Member Services
tnichols@meettheneed.org
813-215-8599